



Jager Spearguns

Pre-order Terms and Refund Policy

First Production - Jager Speargun 116 cm with EasyLoader

Version 1.0 - 15 May 2026

Simple summary

- You are paying a refundable 100 EUR deposit to reserve a place in the First Production run.
- The estimated delivery date is 1 September 2026. A reasonable production deviation is possible.
- If delivery is delayed materially, we will inform you. You may request a refund if we cannot offer delivery or a clear revised delivery window by 15 October 2026.
- You may also request a refund before final confirmation and before paying the remaining balance.
- The remaining balance is paid only before shipment or handover, after we confirm production readiness.

1. Seller and contact

This document applies to pre-orders for Jager Spearguns First Production products sold through the Jager Spearguns website.

Seller: Jager AG d.o.o. (ID 9399933000)

Address: Cesta na Brdo 6, 1000 Ljubljana, Slovenia

Email: contact@jagerspearguns.com

Website: www.jagerspearguns.com

2. Product reserved

Item	Term
Product	Jager Speargun 116 cm - First Production
Included	Shaft, floater and EasyLoader, unless stated otherwise on the product page.
First Production price	990 EUR, tax included where applicable, unless a different price is shown at checkout.
Deposit	100 EUR refundable reservation deposit.
Estimated delivery	1 September 2026.

3. What the deposit means

- The deposit reserves your place in the First Production production queue.
- The deposit is not the full purchase price. The remaining balance will be requested before shipment or handover.
- A pre-order is not immediate stock. The product is still in production planning or production.
- We may contact you before final production to confirm size, delivery details, final price confirmation and remaining payment instructions.

4. Refund policy

We want the pre-order to feel safe and transparent. The 100 EUR deposit is refundable under the conditions below.

4.1 Refund before final confirmation

- You may request a refund of the 100 EUR deposit before you pay the remaining balance and before we confirm the final order for shipment or handover.
- To request a refund, email us with the same email address used for the pre-order and include your order/payment reference if available.
- Refunds are returned to the original payment method where possible. Bank/card processing times may vary.

4.2 Delivery estimate and reasonable deviation

- The estimated delivery date is 1 September 2026.
- Because this is a First Production product, a reasonable production deviation may occur due to supplier timing, testing, certification, manufacturing quality control, logistics or other production issues.
- A short delay does not automatically cancel the pre-order. We will inform customers if we expect a meaningful delay.

4.3 Refund if delivery is materially delayed

- If we cannot offer delivery, handover, or a clear revised delivery window by 15 October 2026, you may request a full refund of the 100 EUR deposit.
- If we announce a revised delivery window before 15 October 2026, you may either keep your reservation or request a refund if the revised timing no longer works for you.
- If we decide not to produce or not to supply your reserved unit, we will refund your deposit.

4.4 After remaining balance payment

- After you pay the remaining balance, the sale will be handled under the final sales terms, warranty terms and applicable consumer law.
- This preorder document only covers the 100 EUR reservation deposit stage unless stated otherwise in writing.

5. Communication about delays

If we expect a meaningful delay, we will notify pre-order customers by email. The update will explain the reason for the delay where possible and provide either a revised delivery window or a refund option.

6. Price and remaining payment

- The First Production price shown on the website is intended to lock in the first-edition pricing for customers who reserve during the campaign.
- The 100 EUR deposit is deducted from the final purchase price.
- The remaining balance is requested only before shipment or handover, after we confirm production readiness and delivery details.
- Shipping costs, import duties outside the EU, or special delivery costs may be charged separately if not already included on the checkout page.

7. Product changes and First Production status

- The product is part of a First Production run. Minor technical, material, finish, packaging or accessory changes may be made before delivery if they improve reliability, safety, manufacturability or performance.
- We will not materially reduce the core product value without informing customers.
- Images, renderings and videos on the website may show prototypes or pre-production units.

8. Customer information

- You are responsible for providing correct contact, billing and delivery information.
- If we cannot contact you for final confirmation, your reservation may be paused until we receive updated contact details.

- We may refuse or cancel orders where the product cannot legally be shipped or used in the customer's country or region.

9. Legal note

Nothing in this document limits any mandatory consumer rights that apply under the law of your country. If any part of this document conflicts with mandatory consumer protection law, the mandatory law prevails.

10. Refund request contact

To request a refund, contact: contact@jagerspearguns.com

Please include: your name, payment email, payment date and order/payment reference if available.

Important: This is a practical business draft, not legal advice. Before publishing, replace the placeholders and have the final document checked by your accountant or legal advisor, especially for VAT, consumer-rights and cross-border sales wording.